



Hello, again, Warren County YMCA and our Warren County Community. Sam Brooks, CEO of your Warren County YMCA here. I pray this message finds you filled with hope and peace in a time that can stir up fear and confusion. We, like you, are learning something new every day when it comes to adapting to our new normal. If you're like me, you hate this new normal because, quite honestly, there is nothing normal about it.

I want you to know that the staff at the Y understands every emotion you all have because we are living with those same emotions. We're confused and worried just like you are. We have 65 part time staff who have not worked since last Tuesday and seven full time staff who are endanger of losing their jobs in the coming weeks. Now, I don't tell you this because I think our struggle is bigger or more important than yours. Instead I tell you this to simply emphasize that we understand and are living it just like you.

However, a few of us at the Y are still hard at it. We have been asked by our community to provide emergency childcare for those who need to report to essential positions. So, at present time we are offering emergency childcare to these folks. These positions include medical staff, first responders, gas stations, grocery stores, nursing homes, manufacturing, and trucking just to name a few. Bottom line, if you have an essential position to report to and need childcare, we are ready to help.

Now, I'd like to talk to our YMCA members. First, I want to thank you all for your membership support. No matter if you've been a member for 50 years or 5 days, you matter deeply to us and you are the reason we are able to continue to provide services such as childcare, Parkinson's programming, water safety skills for children, youth sports, day camp, after school programming, fitness classes, a beautiful fitness center and weight room and so much more.

There is no other way to say this, so I'm simply going to say it. We NEED you, if you can, to maintain your membership for the month of April even with our facility closed. I understand that it seems illogical to pay for something you can't use right now, I get it. But I'm asking you to do the illogical, if you can. Please be assured, I know there are some of you who simply cannot continue to pay because you have lost your job. To you, I say I'm so sorry and the Y will be happy to put your membership on hold until you get back on your feet.

However, if you are still blessed to have your job or are still getting paid during this shutdown I ask that you consider keeping your membership and paying your monthly dues for April. Your dues will help the Y to continue to provide emergency childcare and enable us to continue to check on our Senior Citizen community to help support them.

If you simply don't want to pay your monthly dues because the Y facility isn't open or you have lost your job and need to cut expenses, I also understand that. However, I do ask that you consider putting your membership on hold instead of terminating. When you put your membership on hold, the process is super simple when you return on our re-opening, whenever that may be.

We don't want to assume anything so we are going to try and get your feedback before we do anything. Here is what we need you to do:

If you are seeing this video on Facebook or reading this letter on Facebook, simply comment and say **"Pay April"** or **"Hold April"** or **"Term Membership"**

If you get this letter in an email, simply hit reply all and say **"Pay April"** or **"Hold April"** or **"Term Membership"**

If you get this letter in the mail, simply call us at 734-3183 and say **"Pay April"** or **"Hold April"** or **"Term Membership"** or you can email us at ben@warrencountymca.org and say **"Pay April"** or **"Hold April"** or **"Term Membership"**

We are also going to be calling as many members as possible to get their feedback. If we draft your account and you didn't want us to, please don't get angry. Instead, give us a call and we'll issue you a refund. Let's all try to maintain kindness in our hearts during this stressful time.

Thank you for your time and heartfelt consideration. May you find peace and blessings in this time of unrest. From all of us at the Y...we LOVE you Warren County and we're here for you. We'll all be back soon!!